

Change of Personal Details

Please amend the following personal details

Please note – when filling out this form, please use the tab and arrow keys to move between the relevant fields. Ensure you do **not** use the return or enter keys.

1. Customer details

Name _____ Account number
(former if name is changing)

Account holding branch _____ Sort code

Do you have a mortgage with us? If so, Mortgage numbers

I have online and/or telephone banking. My customer number is OR N/A

2. Change of name and/or change of title – this amendment will take effect on ALL of your accounts

Following my change of name/title through: Marriage Divorce Deed poll

Please amend the following details as indicated:

New title: Mr Mrs Miss Ms

Other Please specify

If change of name, please ensure certified copy of original documentation is attached

New surname

If you have also changed any of your forenames, please specify below

First name

Middle name(s)

3. New mailing addressee details (Only to be used in conjunction with change of name and/or change of title)

Please amend the following as indicated:

All sole accounts All joint accounts

OR

The following accounts only

Account number	Sort code	Account number	Sort code
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Mailing name

4. Contact details

Are your contact details changing? Yes No

If 'Yes', please ensure you capture all relevant up to date contact details. If any details need to be removed, please type "REMOVE" in the appropriate box.

Home telephone number

Work telephone number

Mobile telephone number

Email address

5. Security details

Memorable word

Security reminder

6. Other personal details

Please note: on fields with an asterisk (*) evidence is required to change the data currently held on record with us.

Dat. of birth* (DD/MM/YYYY)

Number of Dependants

Passport/ID number

Expiry date (DD/MM/YYYY)

Occupation

Employer

Nationality*

Other Nationalities/
Citizenships?

Add

Remove

Add

Remove

Residencies (countries) for tax purposes and tax number or other local equivalent (if known)?

Country

Tax number

Add

Remove

Add

Remove

Add

Remove

Add

Remove

Add

Remove

7. Confirmation

Customer signature

(former signature if name is being changed)

Name

Date (DD/MM/YYYY)

New signature (where name is being changed)

Name

Date (DD/MM/YYYY)

For Branch or Relationship Manager use only

In all circumstances please complete the form in full and send on to Account Amendments. Scanned instructions may be sent to: ~ **CSC Amendments (RBSI, Jersey)**.

Where the customer has NatWest credit cards, a photocopy of this form will be sent to: Customer Contact Centre, 2nd Floor, Credit Card Centre, Southend-on-Sea, Depot code 028.

Where the customer has a mortgage the form will be scanned and e-mailed to # IOM Mortgage Unit (RBSI, IOM).

Where the customer only holds Mortgage accounts, this form will be passed to ~ PBB CRM Processing.

Is customer relationship managed? Yes No

Is the customer moving from a local to international address or vice versa?

I confirm that where the customer's name has changed NAS has been completed and I have attached evidence.

I can confirm that I have checked Singleview for Caustic, IBBA and Lynx accounts.

Customer(s) hold accounts on: Caustic IBBA Lynx

I confirm the customer has been identified and the signature matches ISV.

OR

I confirm the customer has been identified. ISV is incomplete. Form NWO50077, Request to apply Customer Signature(s) to Bank Records, has been completed and is attached.

Staff signature

Staff name

Location

Contact number

Branch stamp