Important Information for Overdrafts



Pre Contract Information ("PCI")

Please note that this is not an offer to provide an overdraft. The overdraft you have requested will only be made available once we have confirmed the overdraft to you following a successful application. Any application will be subject to a credit assessment of you.

Overdraft Interest

Overdraft interest will be charged on the overdraft at the Interest Rate. The Interest Rate and details of how we may vary this rate are set out in the Personal Banking Account Terms and Fees.

Any overdraft interest and charges will be debited from your account 21 days after the end of your charging period (or on the next business day if this is a Saturday, Sunday or bank holiday). Your charging period runs from month to month, usually from the date you opened your account.

Repayment

The overdraft is not for a fixed period however the overdraft is repayable on demand. This means that we may at any time require you to immediately repay the whole overdraft.

Your Right to Cancel

You may cancel the overdraft at any time using Online Banking, Mobile App or by giving written notice to your local branch. If you cancel the overdraft, you will still have to pay any charges you have incurred and arranged overdraft interest due on overdrawn amounts. Any amount already overdrawn will be treated as unarranged borrowing under your account terms, which means that we may deduct unarranged overdraft interest from your account.

Complaints

If you wish to complain about your overdraft, please contact us on the appropriate number below or at your nearest branch.

Jersey +44 (0) 1534 282828

Guernsey +44 (0) 1481 703800

Isle of Man +44 (0) 1624 697900

Gibraltar

00350 200 73200

If you are not satisfied that your complaint has been resolved, you may be able to refer the matter to an Ombudsman Service for further investigation. Please contact us if you would like details of the relevant scheme.

If your overdraft facility is with our branch in Gibraltar you may have the right to ask the Chief Executive Officer ("CEO") of the Gibraltar Financial Services Commission to arbitrate between us. The CEO is the Director for the purposes of the Financial Services (Consumer Credit) Act 2011. The address of the CEO is: Financial Services Commission, PO Box 940, Suite 3, Ground Floor, Atlantic Suites, Europort Avenue, Gibraltar.

Consultation of a database

We will tell you immediately and without charge of the result of a consultation of a database if a credit application is rejected on the basis of such a consultation. This does not apply if the provision of such information is prohibited by law or is contrary to objectives of public policy or public security.

Law

The overdraft agreement will be governed by the laws of the jurisdiction of the location of the branch where your account, identified by the Account Number set out above, is held. This will be Jersey, Gibraltar, Guernsey, or Isle of Man and the courts of that jurisdiction shall have

non-exclusive jurisdiction over any disputes arising between you and us. We will communicate with you in English.

Terms and Conditions

If we agree the overdraft you will receive written confirmation setting out the full terms and conditions of the overdraft.

About us

The Royal Bank of Scotland International Limited. Registered office: 71 Bath Street, St. Helier, Jersey, JE4 8PJ. Registered number: 2304, Jersey. Our main business is banking and financial services. If you are a UK resident, the Financial Conduct Authority, 12 Endeavour Square, London E20 51JN, is the supervisory authority for consumer credit activities conducted in the UK and which are regulated under the Consumer Credit Act 1974. We are registered in Jersey and we are regulated by the Jersey authorities as a bank. Because we are an overseas firm, in some respects, the regulatory system applying will be different from that of the United Kingdom. If you are a non-UK resident, the relevant supervisory authority is shown at the foot of the page. RBS International is a member of the depositor compensation schemes which exist in each of Gibraltar, Guernsey, Isle of Man and Jersey. These schemes can pay compensation to eligible customers in the relevant jurisdiction if a firm is unable to pay a claim against it, usually if a firm stops trading or becomes insolvent. Compensation limits apply depending on the type of claim. Further information on the conditions governing compensation and details on how these apply are available on request.

The Royal Bank of Scotland International Limited trading as NatWest International (NatWest International). Registered Office: Royal Bank House, 71 Bath Street, St. Helier, Jersey JE4 8PJ. Tel. 01534 282850. Regulated by the Jersey Financial Services Commission.

Guernsey business address: Royal Bank Place, 1 Glategny Esplanade, St. Peter Port, Guernsey, GY1 4BQ. Tel. 01481 703860. Regulated by the Guernsey Financial Services Commission and licensed under the Banking Supervision (Bailiwick of Guernsey) Law, 2020, as amended, the Insurance Managers and Insurance Intermediaries (Bailiwick of Guernsey) Law, 2002, and the Protection of Investors (Bailiwick of Guernsey) Law, 2020, as amended, and The Lending, Credit and Finance (Bailiwick of Guernsey) Law, 2022.

Isle of Man business address: 2 Athol Street, Douglas, Isle of Man, IM99 1AN. Tel. 01624 637190. Licensed by the Isle of Man Financial Services Authority in respect of Deposit Taking, Investment Business and registered as a General Insurance Intermediary.

NatWest International is the registered business name of The Royal Bank of Scotland International Limited under the Business Names Registration Act. Gibraltar business address: NatWest International House, 57 Line Wall Road, Gibraltar. Tel. 200 77737. Regulated and authorised by the Financial Services Commission, Gibraltar to undertake Banking and Investment Business from 55 and 57 Line Wall Road, Gibraltar.